



Senior ERP Coordinator

Starting Date: ASAP

Contract type: Permanent

Salary: INR 2,362,600

Location: India (Remote)

Application closing date: 19th March 2023 (Applications will be considered on a rolling basis so early application is advised)

About us

Better Cotton is the world's largest cotton sustainability programme. Our mission: to help cotton communities survive and thrive, while protecting and restoring the environment. In challenging times, we are meeting the challenge head on. Through our network of field-level partners we have trained over 2.5 million farmers - from the smallest to the largest - in 23 countries in more sustainable farming practices. A quarter of the world's cotton is now grown under the Better Cotton Standard. We have united the industry's stakeholders behind our efforts, from ginners and spinners to brand owners, civil society organisations and governments. Everyone who cares about cotton and its sustainable future can now be part of something better.

About this role

Better Cotton are seeking a creative and results oriented IT professional to support the IT & Data Team in developing an Enterprise Resource Planning (ERP) solution to support the needs of various stakeholders.

This opportunity will be ideal for someone who understands the philosophy behind ERP systems and is open to achieving an ideal solution based on current needs and requirements while also considering the future. The answer might be a traditional ERP tool or a combination of other platforms. We are currently using Financial Force as our ERP, so any experience with this tool and/or with Salesforce in general would be advantageous.

While sitting within the IT& Data Team this role will report to the IT Services Manager based in London and will work closely with cross-functional colleagues globally. As is the nature of ERP systems, this role will predominantly be working with colleagues in the Finance Team. Experience leveraging IT and ERP systems to support financially minded stakeholders would be a great asset.

This challenging role offers excellent opportunities for personal and professional development, together with a competitive benefits package.

Responsibilities

Projects:

- Define and implement an ERP strategy that will leverage technology to drive efficiencies across the organisation

- You will drive internal adoption of new features and system upgrades whilst also acting as the bridge between Technology team and Finance
- Scoping ERP needs via business process analysis and consultation
- Analysing existing infrastructure and performing IT system enhancement
- Developing user-friendly functionalities and interfaces
- Providing technical support and training ERP end-users

Business as Usual:

- Ensure the smooth operation of existing elements of ERP system (Salesforce + Financial Force)
- Performing diagnostic tests and resolving issues to optimize performance
- Support deployments, upgrade and sandbox refresh activities as required
- Completed projects outlined above will become BAU for this role in the long term

Profile

The selected candidate will have the following skills, knowledge, and experience:

Skills, Knowledge and Experience
<i>Essential</i>
<ul style="list-style-type: none"> • Fluent English speaker with ability to project authority and simplify jargon as needed
<ul style="list-style-type: none"> • Previous experience working in a role involving the implementation or support of ERP / Financial Management Systems (FMS) preferably at an enterprise scale (e.g. SAP, Oracle, Salesforce/ Financial Force, Dynamics, etc.)
<ul style="list-style-type: none"> • Experience working with Salesforce as a super user or administrator
<i>Desirable</i>
<ul style="list-style-type: none"> • Experience supporting or managing IT projects related to finance processes and data
<ul style="list-style-type: none"> • Pro-active thinker with the ability to bring solutions to the table
<ul style="list-style-type: none"> • Strong communication skills
<ul style="list-style-type: none"> • Ability to work in a fast-paced environment with changing priorities
<ul style="list-style-type: none"> • Experience in leading business change across multiple geographical regions
<ul style="list-style-type: none"> • Ability to present walk-throughs or designed solutions to a wider audience
<ul style="list-style-type: none"> • Familiarity with non-profit/charity sector structures and sensitivities
<ul style="list-style-type: none"> • Demonstrable experience within an IT/Service Management role linked to ERP
<ul style="list-style-type: none"> • Experience with Financial Force (helpful but not required)
<ul style="list-style-type: none"> • Strong MS office skills
<ul style="list-style-type: none"> • Experience working across multiple different regions and time zones
<ul style="list-style-type: none"> • Comfortable working in multicultural environments
<ul style="list-style-type: none"> • Excellent problem-solving skills with a keen eye for details

Working arrangements

The position is full-time (40 hours per week) and will be based remotely in India. The chosen candidate will have an official work contract with our Employer of Record in India. Better Cotton offers flexible working, with core hours being 10am – 4pm.

Travel may be required from time to time for team alignment.

Applications

Interested applicants with the required attributes are asked to submit their application through [this form](#) and include, in English, a detailed CV and a brief cover letter (2 pages maximum).

Application deadline: 19th March 2023

We thank all applicants for their interest; however, only candidates short-listed for a telephone interview will be contacted. Better Cotton is an equal opportunity employer and is committed to good practice and transparency in the management of natural, human, and financial resources.

Better Cotton has a zero-tolerance approach to any attitudes or behaviours that put children or adults at risk of harm. Safeguarding incidents are acts of serious misconduct and are grounds for disciplinary action, up to and including, dismissal and referral to relevant authorities for criminal prosecution.