

BCI Appeals Procedure

2018

Introduction

Under BCI's revised assurance structure (adopted in 2018), licensing decisions for Large Farms and Producer Units are made by BCI Assurance Managers. Licensing decisions are based on the outcomes of Self-Assessment and External Assessment (including second-party credibility checks by IPs and BCI staff, along with third-party verification visits).

Producer Units or Large Farms may appeal against a licensing decision by submitting a written application (along with objective evidence) within 10 days of being informed of a license cancellation or denial.

The Appellant (i.e. Producer Unit Manager or Large Farm) must submit a completed Appeals Submission form as found on the BCI website. All appeal submissions must:

1. Include a clear rationale for each separate non-conformity being appealed
2. Include detailed supporting evidence for each non-conformity being appealed

Appeal submissions are reviewed and decided by a selected set of members from BCI's Appeals Committee, which is composed of BCI Country Managers and independent third-party verifiers. For more information on the Appeals Committee please refer to the *BCI Appeals Committee Terms of Reference*, available on the BCI website.

Appeal decisions are based on a detailed review of the objective evidence provided (both from the appeals submission form and outcomes of assurance/ licensing activities); with reference to the decisive text in the BCI Principles & Criteria v2.0.

Appeals Procedure

Process Step	Responsible	Actions
1. Submit Appeal	Appellant (PU Manager or LF Manager)	<p>1a. Producer completes the appeal using the relevant Appeal Submission form (available on the BCI website) for either:</p> <ul style="list-style-type: none">• Producer Units• Large Farms <p>1b. Producer emails the appeal to farm_assessment_appeal@bettercotton.org along with the supporting documents</p> <p>Appeals must be submitted within 10 days of the PU/ LF manager being informed of a licensing decision</p>
2. Appeals received and checked for eligibility	BCI Assurance Team	<p>2a. BCI confirms to the Appellant that the appeal has been received</p> <p>2b. BCI assesses admissibility of appeal against following criteria:</p> <ul style="list-style-type: none">• Use of correct template• Submitted by PU / LF Manager

Process Step	Responsible	Actions
		<ul style="list-style-type: none"> Submitted within 10 days of receipt of licensing decision Adequate completion of Appeal Statement (I) Clear rationale and evidence provided for each non-conformity <p>2c. If not admissible, BCI informs the Appellant and the appeal may be submitted one further time (within 7 days)</p> <p>2d. If applicable, appeals are translated into English (coordinated by BCI Programme Officers/ Coordinators)</p>
3. Processing of Appeal	BCI Appeals Committee	<p>3a. BCI appoints 1-3 selected members of the Appeals Committee to review and decide on the submission ('Appeal Panel'). Members are selected based on local knowledge and availability; any members with direct conflicts of interest are excluded</p> <p>3b. Appeal Panel confirms availability and receives the full appeal submission pack from BCI, including the appeal submission and all relevant licensing documentation (Self-assessment, External Assessment reports, Licensing Scorecard).</p> <p>3c. Appeals Panel has minimum 7 days to review the materials received.</p> <p>3c. BCI Assurance team schedules and coordinates a virtual meeting of the Appeals Panel to discuss the submission and reach a final consensus</p>
4. Appeal Decision	BCI Appeals Committee	<p>7a. Appeals Panel evaluates appeal and reaches a decision</p> <p>7b. Appeals Panel documents the decision in writing, including rationale</p>
5. Notification of Appeal Decision	BCI Assurance Team	<p>8a. The decision is communicated to the Appellant via email. All decisions of the Appeals Committee (or its members) are final</p> <p><i>BCI aims to communicate final decisions to the Appellant within 35 days of receiving an (eligible) appeals submission</i></p>

Relevant Documents

The following documents support the Appeals Procedure and can be found on the BCI website:

1. BCI Appeal Form Large Farm 2018
2. BCI Appeal Form Producer Units 2018
3. BCI Appeals Committee Terms of Reference